What causes the LIFEPAK 20 or LIFEPAK 20e device to beep periodically every 5, 15 or 30 minutes?

**Explanation:**
Most likely the device is sounding the AC Loss Alert alarm as a reminder to plug it into an AC outlet to recharge the battery. If the alert sounds when the device is plugged into AC power, it could indicate a problem. See steps below.

**Steps to Resolve:**

If the alert sounds when the device is plugged into AC power:

1. Verify the device’s power cord is connected to an AC wall outlet. The AC Mains light (on the left of the device front panel) should be lit.
2. If the AC Mains light is not on:
   a. Verify the AC wall outlet is operational. Change outlets as needed.
   b. If the AC wall outlet is operational, contact Physio-Control Tech Support at 800-442-1142 or http://www.physio-control.com/support/contact/.

If the device is turned off and NOT plugged into AC power, you can change the setup so it does not sound the AC Loss Alert alarm:

1. Enter Setup mode by holding down the Event and Options buttons while pressing the On button (on the front panel of the device).
2. Enter your passcode (or try 0000) when prompted.
4. Select the AC Loss Alert option.
5. Set it to Never Alert.
6. To exit Setup Mode, power off the defibrillator.

**Note:** To use the defibrillator with any new settings, you must turn the defibrillator off and on again.

**References:**
LIFEPAK 20 defibrillator/monitor Operating Instructions, Section 8
LIFEPAK 20e defibrillator/monitor Operating Instructions, Section 8

**Applies to:**
LIFEPAK 20 defibrillator/monitor
LIFEPAK 20e defibrillator/monitor

For further information, please contact your Physio-Control representative at 800.442.1142 or visit our website at www.physio-control.com